**Health care support worker**

* **Job Title:** Health care support worker
* **Reports To:** Registered Manager.
* **Professional Accountable To:** The Director.
* **Location:** Ipswich, Suffolk
* **Contract Type – Employed:** Permanent.
* **Full Time/Part Time/ Variable:** Full Time
* **Salary:** £10 - £11.00

We are looking to recruit an enthusiastic and motivated healthcare support worker with relevant qualifications to join our team.

In this role you’ll have the chance to make a real impact on service users & their families. A rewarding role with excellent career prospects, your focus on quality of care will help us achieve our goals. The Health Care Support workers with interests in care, responsibility & new challenges are encouraged to apply.

**Job Responsibilities and Duties:**

* Assist residents with basic hygiene activities.
* Administer medication to residents after completion of administration of accredited medication training.
* To provide support to the Community Nurses and General Practitioners to ensure the efficient and effective provision of the full range of services to the service users.
* Provide basic patient care.
* Perform duties such as feed, bathe, dress, groom, or move service users, or change linens.
* Respond immediately to calls from service users for assistance or treatment and alert medical staff to pending emergency situations.
* Conduct weight and height measurements, test and record blood pressure and blood sugar levels.
* Take vital signs and report findings to Registered Manger.
* Collect, store, and label biological specimens.
* Assist with the provision of health checks for both newly registered service users and the over 75’s.
* Helping other members of staff deal with emergencies and coping when a service user dies.
* Keep service users supplies properly stocked and organized.
* Work closely with other healthcare professionals such as GP, nurses, social workers and therapists in order to provide service users with exceptional care.
* Dispose of waste and hazardous materials.
* Comply with all company rules, regulations, and procedures.

**Specific responsibilities and duties**

* Providing emotional support to service users and their families.
* Providing practical support for service users and their families, such as helping with household tasks, personal care and paperwork.
* Supporting them to pursue hobbies and interests.
* Supporting the learning of new skills or gaining employment.
* Teaching life skills, such as budgeting and paying bills.
* Helping with everyday tasks such as meal preparation, writing a shopping list, going shopping etc.
* Helping them to access community facilities and be included in community groups.
* Understanding their communication needs and adapting your communication to each individual, e.g. sounds, tones, body language.
* Analyzing an individual’s needs and drawing up a focused support plan.
* Becoming both a role model and companion to the individual and uncovering shared interests, such as hobbies and outings.

**Skills and Experience**

* Superior communication skills.
* Excellent bedside manners and etiquette.
* Ability to analyze basic medical information and data.
* Ability to successfully work in a fast-paced, high-pressure environment.
* Willingness to maintain a professional demeanor at all times.
* Knowledge of basic phlebotomy procedures.
* Ability to work with other employees in order to achieve various goals.
* Understanding of medical confidentiality laws and practices.
* Knowledge and use of clinical assessment tools e.g. Waterlow,
* Understand care planning processes and have experience of writing care plans.

**Qualification/ Experience**

NVQ Level 3 or equivalent qualification or Experience in healthcare setting

**Apply now**

If you are interested, please send CV to …admin@fame24hourcare.com

**Closing Date:** 30th of July 2021